

St Catherine's Hospice (Promotions) Ltd
Lottery: Full Terms and Conditions: (LO0218):

1. These Terms and Conditions are the Lottery Rules. By entering the lottery, entrants agree to be bound by these rules.
2. This lottery is being promoted by and on behalf of St Catherines Hospice (Promotions) Ltd
3. For the purpose of the Gambling Act 2005, this lottery is defined as a 'Society Lottery.'
4. This lottery is licensed by the Gambling Commission (www.gamblingcommission.gov.uk)
5. To enter the lottery, you must be a UK resident aged 16 (sixteen) or over. In the event of participation and of confirmation of underage, all stake money shall be returned and no winnings shall be paid.
6. There will be £2850 cash prizes every week (which includes £150 rollover* – *maximum prize of £5100) although additional prizes could be offered from time to time.
7. All tickets shall be priced at £1 (apart from the Car Raffle / Super Draw which could be £2).
8. All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the lottery does not guarantee that they will win any prize.
9. The draw for the prizes will be made on St Catherine's Hospice premises to be held weekly. In the event of the draw not taking place on the specified date (due to unforeseen circumstances), it will be drawn at the next available date. You do not need to be present at the draw to win the lottery.
 - 9a In the event that lottery tickets are received after the stated weekly draw date, they will be transferred to the next available draw.
 - 9b In the event that raffle tickets received after the draw has taken place, eg car raffle/super draw – payments will be treated as a donation to the charity.
10. St Catherine's Hospice (Promotions) Ltd attributes, by law, a minimum of 20% of the gross proceeds of each lottery directly to St Catherine's Hospice (Lancashire) Ltd for patient care, although in effect the amount given is more in the region of 50-60%. **In 2022 a total profit of £455,542 raised by the lottery (including the car and Christmas raffles) was spent directly on funding the services provided by St Catherine's Hospice Lancs Ltd, which provides free care and support to local patients and their families.** For every £1 paid to play our **weekly** lottery - 54 pence went directly towards providing patient care; 19 pence was spent on prizes and 27 pence on promoting and running the lottery. For every £1 paid to enter our **car raffle** – 59 pence went directly towards providing patient care; 31 pence was spent on prizes and 10 pence went towards promoting and printing costs. For every £1 paid to enter our **Christmas raffle** – 69 pence went directly towards providing patient care; 18 pence was spent on prizes and 13 pence went towards promoting and printing costs.
 - 10a To protect customer funds, an amount equivalent to members' advance payments are held in a separate bank account from the proceeds of the lottery draw.
11. If a cash prize is awarded, this will be made by cheque in the name of the entrant only.
12. St Catherine's Hospice Ltd reserves the right in exceptional and unforeseen circumstances to substitute any of the non cash prizes acquired for the lottery for a similar prize at St Catherine's Hospice Ltd absolute discretion.
13. In return for your subscription payment, your unique membership number will be entered into the weekly draw carried out normally every Friday. The weekly cost of entry is £1 in advance.
14. Each week winners are randomly selected by our Random Number Generator on the computer. There is a 1 in 14479 chance of winning a prize based on figures for 2022 but will vary depending on players in the draw. The winners of the lottery prizes will be notified by letter.
15. All entrants are solely responsible for providing St Catherine's Hospice (Promotions) Ltd with their accurate and up-to-date contact details and St Catherine's Hospice (Promotions) Ltd will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising St Catherine's Hospice (Promotions Ltd) of the change.
16. The winner of a lottery prize may be contacted by the hospice communications team to enquire if they would be happy to take part in publicity promoting their membership of the lottery and their prize win. Anyone assisting the hospice in this way will be asked to read and sign the hospice's Consent to Publicity form.
17. Each lottery number is unique. A randomly selected lottery number will be issued with the confirmation of entry. Any member may subsequently request an alternative lottery number if they wish at any time and this will be issued providing that it has not already been allocated to an existing member.

18. Lottery membership can be cancelled at any time by notifying St Catherines Hospice (Promotions) Ltd in writing, by phone or via e-mail.
 - 18a Any credit of less than £1.00 remaining after cancellation, and where the account has been inactive for 6 months, will be treated as a donation to St Catherine's Hospice unless a refund is expressly requested.
19. St Catherine's Hospice (Promotions) Ltd shall not be liable to the member for any loss or damage suffered or arising from:-
 - any delays or failures in the postal service or other delivery methods used by St Catherines Hospice or the member from time to time.
 - any delays or failures in any software or other systems used by St Catherines Hospice for the administration of the lottery.
 - any delays or failures in the Banking system used by St Catherines Hospice or the member.
 - any refusal by St Catherines Hospice (Promotions) Ltd to accept registration of an individual as a member or the cancellation of a member.
 - any failure to enter a chance into the draw.
 - any event beyond the reasonable control of St Catherines Hospice
20. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and St Catherines Hospice (Promotions) Ltd
21. Any complaints relating to the lottery should be sent in writing to St Catherines Hospice (Promotions) Ltd giving full details of the complaint and supporting documentation.
22. St Catherines Hospice (Promotions) Ltd is committed to protecting the members' privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 2018 and General Data Protection Regulations 2016 and is used solely for the purpose of processing lottery chances, subsequent entry into the lottery draw, informing winners that they have won a prize and enquiring as to whether they would be happy to take part in promotional activity about their lottery membership. Lottery members will also receive ongoing communications from St Catherine's with news and updates from the charity, in order that they are kept informed of how their membership is helping the hospice. Members can set/change their preferences as to how they receive this information online at www.stcatherines.co.uk by emailing communications@stcatherines.co.uk or calling 01772 629171.
23. Any member has the right to access the information held about them. To obtain this information, please contact St Catherine's Hospice (Promotions) Ltd.
24. St Catherines Hospice Ltd will not sell, rent or grant access of any personal data to any third party without express prior permission.
25. In the event of any dispute regarding the rules please refer to St Catherine's Hospice Complaints and Disputes procedure which can be obtained from our website or by writing to the Lottery Department at the address below.
26. St Catherines Hospice Ltd reserves the right to amend these rules at any time. If in the event that these rules are amended, they will be published on our website as an advanced notification.
27. St Catherines Hospice Ltd reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
28. The St Catherine's Hospice (Promotions) Ltd responsible person for the promotion of the lottery is Lynn Kelly.
29. Each entrant should retain a copy of these Terms and Conditions for their reference.
30. This lottery is a form of gambling. Participants are encouraged to gamble sensibly – for support contact the leading organisation that provides practical help to problem gamblers - www.GamCare.org.uk or telephone the GamCare helpline 0808 8020 133.
 - 30a An instruction to be self excluded, as defined in the Gambling Act 2005, from St Catherine's lottery or any other St Catherine's Prize Draw, may be submitted in writing, emailed or telephoned to St Catherine's Lottery office.
31. A copy of these rules may be obtained by sending a stamped addressed envelope to St Catherines Hospice (Promotions) Ltd, Lostock Lane, Lostock Hall, Preston PR5 5XU / email to lottery@stcatherines.co.uk or by visiting our website – www.stcatherines.co.uk.
32. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and St Catherine's Hospice (Promotions) Ltd and all entrants hereby submit to the exclusive jurisdiction of the English courts.